

Norfolk Parking News

City of Norfolk Department of General Services

Parking Division Newsletter

Capital Improvement Plan Overview

As part of our mission to provide clean, safe and customer-focused services, we are pleased to provide an update on our Capital Improvement Plan. This plan illustrates our investment in providing repairs and improvements that will improve security, extend facility life, enhance lighting, and modernize elevators.

Camera Improvement Program

All cameras at all City of Norfolk garages will be upgraded by the end of the year. So far, cameras have been upgraded at the Hilton Main, Waterside, Main Street and Charlotte Street garages.

Fountain Park Garage Restoration and Re-Lamping

The Fountain Park Garage will undergo structural repairs in addition to entrance and exit improvements that will provide safer ingress and egress in and out of the facility. The existing lighting will also be replaced with energy efficient LEDs. Work is expected to start in December 2022.

Elevator Modernization Program



This program is designed to provide improved reliability and enhanced operational efficiency for our garage elevator units. We are completing the modernization of two elevators at the Boush Street Garage.

We are also in the process of securing a contractor to modernize the Town Point (3) and Main Street (3) garage elevators. Work at those two locations is expected to begin in late 2022.

Norfolk Scope Improvements



Several structural and water infiltration/flooding mitigation projects such as repairing concrete and exposed rebar. In addition, various drain fixes and waterproofing tasks are scheduled to begin in mid-2023.

MacArthur Rehabilitation

Structural repairs, waterproofing and elevator modernization will begin at the MacArthur Center Garages in mid-2023.

Questions? Visit norfolk.gov/Parking or call Norfolk Cares at (757) 664-6510