TO REPORT CODE VIOLATIONS:

Norfolk Cares Center 757-664-6510 or www.norfolk.gov/NorfolkCares



Common Code Violations in Residential Areas

CURBSIDE RECYCLING

City Code Section 27-2

- Collection occurs every other week on the same day as regular trash collection. Visit www.norfolk.gov/trash or call 664-6510 to get your schedule
- Items don't have to be separated
- Place items directly into blue container; plastic bags are not permitted
- Items NOT acceptable for recycling: plastic bags, styrofoam, yard waste, wide mouth plastic containers and scrap metal

UNLAWFUL STORAGE AND ACCUMULATION OF SOLID WASTE

City Code Section 14.5-5

Any grass, weeds, bit is unlawful for any person to accumulate, store or leave any solid waste ton any property within the city, except as authorized by applicable permit. The alleged violator is responsible for showing proof of a permit.

ushes, underbrush, poison ivy, poison oak or any other vegetable matter which has grown to a height of more than 12 inches or accumulated so as to provide cover or harborage for rodents or vermin is considered a nuisance and is subject to action.

PENALTIES

Each of the codes listed in this brochure sets a procedure for enforcement. Enforcement may start with a ticket or with a Notice of Violation containing a specific deadline to take action to correct the violation, or the violator may be issued a summons to appear in court. Notices contain a contact number, the code citation, and what is expected of the person suspected of a violation.

Residents who fail to comply with these codes may also face a fine or jail time.

You can find additional Norfolk City Codes and the complete versions of the listed codes at www.municode.com





This brief overview will help residents comply with and/or identify common code violations in residential areas. If you have questions or wish to report a violation, please call the Norfolk Cares Center at 664-6510.

TRASH COLLECTION a STORAGE

City Code Sec. 41-20

- Items may be taken to the curb beginning at 5:00 p.m. the day before collection and no later than 7:00 a.m. the day of collection
- Place containers 3 feet apart and 6 feet from vehicles, poles, fire hydrants and other obstructions and so there is sufficient clearance to accommodate city collection equipment, vehicles and pedestrians
- Wheels should face residence so lid opens toward the street
- Container must be removed from the curb by 11:30 p.m. the day of collection
- Container must be stored 5 feet behind the building line or screened from view

INOPERABLE OR JUNKED VEHICLE

City Code Sec. 29-58

It is against the law for anyone to keep an inoperable vehicle on any property or parcel of land zoned for residential or commercial purposes, except in a fully enclosed building or structure. An inoperable vehicle is one that:

- Is missing tires, wheels, the engine, or essential parts
- Displays extensive body damage or deterioration
- Does not display a current, valid state license and a current state inspection
- Is wrecked, disassembled or partially disassembled
- Is not in operating condition.

TALL WEEDS a GRASS

City Code Sec. 29-58

Any grass, weeds, bushes, underbrush, poison ivy, poison oak or any other vegetable matter which has grown to a height of more than 12 inches or accumulated so as to provide cover or harborage for rodents or vermin is considered a nuisance and is subject to action.

YARD WASTE COLLECTION

City Code Sec. 41-20

- Yard Waste is collected on the same day as regular trash collection
- Yard waste must be placed in clear plastic bags or in a non-city issued 30-gallon container
- Yard waste placed in colored trash bags
- No more than 20 bundles, 20 clear plastic bags or 3 cubic yards of yard waste will be picked up each collection day.
- Trees and limbs 6 inches in diameter or larger will not be collected. Quantities in excess of limits of this section may be collected by city forces at the cost of \$150.00 per bulk truck load. Yard waste shall not be mixed with other solid waste.
- Yard waste shall be placed for collection only on days designated for yard waste pickup. The city will not collect yard waste from persons receiving private collection.
 Persons receiving private collection shall provide for the removal of yard waste at no cost to the city. Yard waste shall not be placed for collection in an area that impedes vehicular or pedestrian traffic.