

**Do you have room  
in your heart to  
help a City of  
Norfolk neighbor?**



**Helping seniors and  
individuals with disabilities  
remain in our community.**

*The Adult Foster Care  
Program is one way we can give  
back to others in our  
community. Senior citizens  
and individuals with  
disabilities who are in need of  
assistance to continue living in  
the community are counting on  
our help.*

*Call the Department of  
Human Services and learn how  
to become an Adult Foster  
Care provider.*

*Please give us a call.*

*757-664-6648*

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**City of Norfolk  
Department of Human Services**

Adult Services / Adult Protective Services  
741 Monticello Avenue  
Norfolk, VA 23510  
Phone: 757-664-6648  
Fax: 757-664-3239

**City of Norfolk  
Adult Foster Care  
Program**

A community  
assisted living  
option.



**Please call  
Adult Services / Adult  
Protective Services**

**Phone: 757-664-6648**

## Why do we need an Adult Foster Care Program?



Foster Care is not “just for kids”. Senior citizens and individuals with disabilities in our community require assistance with a variety of daily living skills. As an Adult Foster Care Provider, you can provide a loving and nurturing home to someone who may have a lifelong disability, impaired memory, or other mental health need. As a Provider, you would provide general supervision, assistance with meal preparation, recreational activities, and maintaining a comfortable home environment. The City of Norfolk is committed to ensuring that citizens remain in the community for as long as possible. The Adult Foster Care Program is one way we can come together as a community and provide safe living options for those in need.

### What kind of help will I have available to me?

A DHS Family Services Worker is available to assist Providers and individuals residing in each certified Adult Foster Care Home.

**We value your willingness to give back to those community members in need.**

**We are a team.**

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### What are the requirements for being a certified provider?

If you are interested in opening your home to a special someone in need, Adult Foster Care may be for you. The requirements include:

- A loving and caring heart and home.
- A criminal background check, including (3) references.
- A Tuberculosis (TB) exam.
- A fire safety inspection of the home.
- A Social Worker inspection of the home.
- An identified “back-up” individual you can call on to provide temporary, short-term supervision in the event of an emergency.
- Attendance at orientation and ongoing training sessions.

**A Family Services Worker is available to guide you through the certification process.**



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## City of Norfolk

Department of Human Services  
Adult Services /  
Adult Protective Services

**Contact Information:**  
**Phone: 757-664-6648**  
**Fax: 757-664-3239**